

Racine County recognizes the important role transportation plays in making sure our residents are receiving the services they need.

If you need additional information about transportation service and eligibility please call Racine County's Transportation Coordinator at (262) 833-8777.



14200 Washington Ave
Sturtevant, WI 53177

www.adrc.racinecounty.com

262-833-8777



Racine County Human Services operates its program and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Racine County Human Services.

For more information on Racine County Human Services' civil rights program and the procedures to file a complaint, contact 262-833-8777 or email ninna.frank@racinecounty.com or visit our administrative office at 1717 Taylor Avenue.



Racine County Transportation



What is Specialized Transportation?

Specialized transportation is a form of demand-response transport which often falls under the umbrella term paratransit. Specialized transportation is a term that describes any service along the transportation continuum between private automobile to fixed-route bus services., but specialized transportation services are targeted at people with mobility limitations caused by age or disability. Many individuals rely on several modes of specialized transportation to meet their needs.

Transportation Services



City of Racine Residents

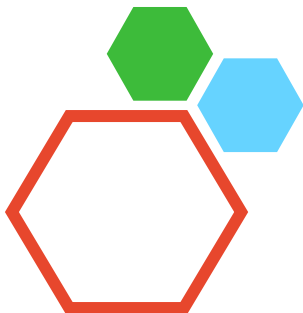
RYDE—Racine Transit

- Fixed Route, Curb to curb.
- Adults (18-64) & Youth (6-17) \$2.00
- Children (0-5) free
- Adults 65 and over, disabled \$1.00 (Approved application required or Medicare Card)
- www.racinetransit.com
- 262-619-2438

DIAL-A-RIDE (DART) *

- Door to door. Residents that are 60 years or older or have a disability and live within $\frac{3}{4}$ of mile of the RYDE service area.
- Must call by 2:00pm the day before the needed ride.
- Monday-Friday: 5am-11pm; Saturday: 5am-7pm, Sunday 9am-7pm
www.racinetransit.com
- 262-619-2438

*Approved Application Required



Racine County Residents

K-TOWN SPECIALIZED TRANSPORTATION *

- Door to door.
- Residents that are 65 years or older or have a disability and live outside the Bell Urban System service area.
- Reserve at least 24 hours in advance.
- Monday-Friday 5:30am– 6:00pm. Saturday dialysis only.
- Out of County Trips require authorization
- <https://ktowntransportation.com>
- 262-764-0377

*Approved Application Required

MY RIDE

- Residents that are 55 years or older or are visually impaired.
- One week notice preferred; and at least 24 hours in advance.
- Monday-Friday: 8am –5pm
- <http://www.volunteerracine.org/myride/>
- 262-417-7544
- Donations Accepted
- All rides depend on volunteer availability

City of Burlington Residents

WEST END EXPRESS (BURLINGTON ONLY)

- Flexible route and demand response.
- \$2.00 per one-way trip \$3.00 round-way trip \$5.00 for a day pass that allows unlimited use for one day.
- Monday-Saturday: 8:00am-4:00pm
- 262-764-0377



Door to Door

The driver may go to the door and provide minimal assistance. This assistance **does not** include getting coats on, transferring in/out of wheelchair or getting individual into the correct room in a facility. The driver may not be out-of-sight of their vehicle.



Curb to Curb

The vehicle picks up the individual at the curb and drops them off at the curb. The driver may provide some assistance in and out of vehicle, but the rider must be ready at the curb and able to get from the curb into their destination.

Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation

If you have a ForwardHealth Card and are enrolled in Medicaid or BadgerCare call **MTM 1-866-907-1493** to schedule your medical ride.

You may also schedule routine and regular occurring rides online at www.mtm-inc.net/wisconsin

- You must schedule rides 2 business days before an appointment

Individuals enrolled in long-term care programs (Family Care, Partnership & PACE), please contact your care team to address your transportation needs.

