



Mini-Resource Directory

Information on programs and services for people seeking mental health, AODA, or basic assistance in Racine County

Racine County Mini-Resource Directory

Table of Contents

May 17

Who to Call in Racine County	2
Hotlines and Helplines	2
Food - Racine Meal Sites	3
Health - General Medical Care	3
Medical Expense Assistance	4
Emergency Shelter	5
Health-Substance Abuse Services – Alcohol & Drug Abuse (AODA):	6
Substance Abuse Counseling and Treatment Resources	6-8
Mental Health Social Day Programs	8
Mental Health Care and Counseling	8-10
Prescription Drug Patient Assistance Programs	11
Transportation	12-15
Travel	16
Other Benefit Assistance	17
Employment Resources	18

Racine County Mini-Resource Directory

Who to Call in Racine County

If you have questions about programs and services for people who need assistance with mental health or substance abuse concerns:

Racine County Crisis Services Center 262-638-6741

If you have questions about programs and services for adults who are physically or developmentally disabled, are elderly, or are a caregiver of an elder:

**Aging and Disability Resource Center
Of Racine County (ADRC)** 262-833-8777

Hotlines and Helplines

Most hotlines are available 24/7, 365 days per year

Community Resources 211 211 or 866-211-3380

AIDS (National) Hotline (also HIV and sexually transmitted diseases) 800-342-AIDS (2437)

**Adult Protective Services –Racine County
Racine County Crisis Services and 24-hour line** 262-638-6752
262-638-6741

**Domestic Violence – National Hotline
Sexual Assault Services
Women’s Resource Center** 800-799-7233
262-637-SAFE (7233)
262-633-3233 24-hr crisis

Poison Control 800-222-1222

Parent Hotline/Youth Crisis line 800-840-6537

**Suicide/ Crisis (National)
Veterans Crisis Line** 800-273-TALK (8255)
800-273-8255 Press #1
Or text to 838255

Racine County Mini-Resource Directory

Food - Racine Meal Sites:

Free meals, no eligibility requirements, donations accepted

All Nation Pentecostal

262-633-1946

1502 W 6th St, Racine, WI 53404

Breakfast: M-F 6 -8 am when Racine Unified Schools are in session. Use side door.

Love Inc

262-763-6226

480 S Pine St

Burlington, WI 53105

M – F 5:00 – 6:30 pm

<http://www.love-inc.net/>

Sunday: **Our Savior Lutheran Church** 2219 Washington Ave 5 – 6 pm

Monday: **St Luke's Episcopal Church-Hospitality Center** 614 Main St 5:30 pm

Tuesday: **St Vincent DePaul**, held at 1032 Grand Ave 5:30 – 6:30 pm

Wednesday: **Zoe Outreach Ministries** 2130 Racine St 4:30 – 5:30 pm

Thursday: **St Patrick's** 1100 Erie St 5:30 – 6:15 pm

Thursday: **All Nation Pentecostal** 1502 W 6th St 5:30 - 6:30 pm

Friday: **Greater Grace Temple** 522 N Memorial Dr 5:30 – 6:30 pm

Saturday: (sack lunches) **First United Methodist** Noon – 12:30 pm

Food Pantry Sign Up:

City of Racine (East of I-94)

211 or 262-211-3380

Love Inc (West of I-94)

262-763-6226

Health - General Medical Care:

Health Departments:

Info about flu shots, blood pressure clinics, immunizations, home visits, and communicable disease programs can be obtained by calling the Public Health Provider of your municipality.

Central Racine County Health Department

262-898-4460

10005 Northwestern Ave

Franksville, WI 53126

<http://www.mtpleasantwi.gov/Health/Index.aspx>

Covers municipalities outside of the Racine listing (see below)

Racine Health Department

262-636-9201

730 Washington Ave

Racine, WI 53403

<http://www.cityofracine.org/Depts/health/>

Covers the City of Racine, Elmwood Park, and Wind Point

Racine County Mini-Resource Directory

Community Clinics:

Health Care Network

262-632-2400

904 State St
Racine, WI 53404

<http://www.healthcarenetwork.org/>

Health Care Network, Inc. is a non-profit agency providing free or low-cost health care to residents of Racine County who are medically uninsured and have a limited income. Services are provided at the Health Care Network office and throughout the County by health care professionals who volunteer their time, offices and skills.

Kenosha Community Health Center

262-656-0044

Offers 2 Kenosha locations

<http://www.kenoshachc.org/>

Not-for-profit charitable organization provides affordable and quality primary medical, dental and behavioral health care. KCHC accepts uninsured patients and provides assistance with insurance applications. All patients are served on a sliding fee scale based on ability to pay – no one is turned away.

Swift Care

262-637-9438

1515 S Green Bay Rd (In Great Lakes Dermatology bldg)
Racine, WI 53406

Treatment for illnesses and injuries for children and adults. Accepts most insurance, 40% discount for doctor visit and 20% discount lab and x-ray when paid on day of visit with cash or credit card. M-TH 11-7, Fri 11 – 5, Sat 9 – 2.

Medical Expense Assistance:

Aurora Helping Hand Patient Financial Assistance Program

800-958-6202

PO Box 341100
Milwaukee, WI 53234

<http://www.aurorahealthcare.org/contactus/helping-hand/index.asp>

This program is provided for patients of Aurora hospitals and clinics. For low income, those without insurance, and other factors. Medications are not covered.

Healthcare.gov

800-318-2596

www.healthcare.gov

Purchase affordable health insurance.

WFHC Community Care Program

414-527-5000

<http://www.mywheaton.org/patients/CommunityCare.asp>

If you receive medically necessary care and show financial need, but do not qualify for other financial assistance programs, you may apply for financial assistance through the Community Care Program. Participants must be residents of Wisconsin and meet requirements for assets, home equity, and income relative to family size. Medications are not covered.

Racine County Mini-Resource Directory

Mental Health America - Wisconsin 414-276-3122
<http://www.mhawisconsin.org/> 866-948-6483
600 W Virginia St Suite 502
Milwaukee, WI 53204
Information on mental health related patient assistance programs.

Emergency Shelter:

HALO (Homeless Assistance Leadership Org) 262-633-3235
<http://www.haloinc.org/>
2000 DeKoven Ave
Racine, WI 53403

Transitional Living Center (TLC) Burlington 262-767-1478
482 S Pine St
Burlington, WI 53105
<http://tlcburlington.com/>

Additional (non- emergency) Resources:

Abundant Life 262-637-5433
1809 Douglas Ave
Racine, WI 53402
Males and Females, Faith-based AODA help, Not a certified AODA treatment group/facility.

Buchanan House 262-634-5610
1510 Buchanan St
Racine 53402
Recovery-based/sober living environment, Voluntary clients, males only. Participants must pay rent and find employment.

Oxford House – Joe Prott 262-800-3840
1336 Virginia St
Racine, WI 53405
<http://www.oxfordhouse.org/userfiles/file/index.php>
Recovery-based/sober living environment, Voluntary clients, males only. Participants must pay rent and find employment.

Vets Place 262-633-5180
1501 Villa St
Racine 53403
Homeless vets with AODA, psych, or drug issues. Day services and low income apartments. Vets with discharge that is NOT a dishonorable one.

Veterans Outreach of Wisconsin - Racine 262-221-8350
<http://vetsoutreachwi.us/>
Assists with various needs including housing.

Racine County Mini-Resource Directory

Health-Substance Abuse Services – Alcohol & Drug Abuse (AODA):

Has someone you trust suggested you need to speak with a professional about your alcohol or drug use? These agencies are good places to start.

Substance Abuse Counseling and Treatment Resources:

Alcoholics Anonymous

Central Office - 3701 Durand Ave
Racine, WI 53405

12 Step meetings in various locations around the county.

<http://www.aa.org>

262-554-6611

262-554-7788 24/7 hotline

Al-Anon of Southeastern WI

<http://www.al-anon.alateen.org/>

414-257-2415

Aurora Behavioral Health

190 Gardner St
Burlington, WI 53105

<http://www.aurorahealthcare.org/services/behhealth/substanceabuse/index.asp>

Offers a full continuum of substance abuse treatment and related services for children, youth, adults, and families.

262-763-7766

FOCUS on Community

1220 Mound Ave, Suite 307
Racine, WI 53404

<http://www.focusracine.org/>

Resources and programs to prevent substance abuse for youth, families and community.

262-632-6200

Genesis Behavioral Health

1654 Washington Ave, Suite1
Racine, WI 53403

Outpatient AODA assessments and treatment, Also criminal justice clients, Private Insurance, MA-no HMO's, Self Pay- no sliding fee scale.

262-633-5001

Harvest Consulting Company, LLC

2405 Northwestern Ave, Ste LL15
Racine, WI 53404

<http://www.harvestconsult.com/index.html>

Offers a full continuum of substance abuse treatment and related services for children, youth, adults, and families.

262-260-8370

Lakeside Family Therapy Services

4810 Northwestern Ave
Racine, WI 53406

<http://www.lakesidefamilytherapy.com/>

Lakeside Family Therapy Services, a licensed mental health and AODA clinic, offers mental health and AODA counseling for individuals, families, and couples of all ages.

262-637-9984

Racine County Mini-Resource Directory

Quality Addiction Management

262-598-1392

6233 Banker's Rd Suite 10

Racine WI 53406

<http://www.methadonetreatmentwisconsin.com/>

Methadone Treatment. ICU care; General hospitalization; Residential treatment; outpatient clinics. Call for locations.

Racine County Crisis Services Center

262-638-6741

1717 Taylor Ave

Racine, WI 53403

<http://racinecounty.com/government/human-services/aging-disability-services-division>

Access to Racine County's Mental Health and AODA (Alcohol and Other Drug Abuse) services. Provides information and assistance and access to various other programs.

Teen Challenge

414-748-(HELP) 4357

<http://www.teenchallengeonline.com/>

888-614-(HELP) 4357

Residential, 12 to 18-month long drug recovery program for adults over age 18. Faith-based program funded through donations, but there is a one-time fee charged.

Wheaton Franciscan Mental Health & Addiction Care 262-687-2222

http://www.mywheaton.org/programs/mental_health/index.asp

Offers comprehensive outpatient counseling, located throughout Southeastern Wisconsin. For all services and locations in Racine County call number listed above.

Wisconsin Tobacco Quit Line

800-QUIT-NOW

<http://www.ctri.wisc.edu/quitline2.html>

(800-784-8669)

If you're ready to quit smoking or chewing tobacco and you're a Wisconsin resident, simply call. You'll talk to a friendly quit coach who will send you a free two-week supply of quit-tobacco medications, plus help you develop strategies on how to quit that are just right for you.

Websites of interest:

Alcohol Screening (Boston University)

www.alcoholscreening.org

Community Guide to Quit-Tobacco Programs

<https://www.dhs.wisconsin.gov/tobacco/treatment.htm>

Substance Abuse and Mental Health Services Administration

www.findtreatment.samhsa.gov

www.theantidrug.com

www.laantidroga.com (Spanish version)

Racine County Mini-Resource Directory

Mental Health Social Day Programs:

Friendship Clubhouse 262-636-9393

2000 17th St

Racine, WI 53403

<https://volunteer.united-e-way.org/racine/org/10232312927.html>

Hospitality Center @ St Luke's Episcopal Church 262-634-5529

614 Main St

Racine, WI 53403

<http://www.stlukesracine.com/hospitalitycenter.htm>

Daytime Drop in program

Mental Health Care and Counseling

There are times when confiding in friends and family members is not enough. Consider speaking with a professional.

Aurora Behavioral Health 262-763-7766

190 Gardner St

Burlington, WI 53105

<http://www.aurorahealthcare.org/services/behhealth/index.asp>

Offers complete mental health treatment options, provided by highly trained professionals in a caring, confidential manner to meet individual and family needs.

Catholic Charities 262-637-8888

1111 Douglas Ave

Racine, WI 53402

<https://www.archmil.org/offices/social-justice/Catholic-Charities.htm>

Counseling services are covered through private self-pay and third party payers, as well as Medicare, Medical Assistance, and Badger Care. Fees are on a sliding scale.

Family Services of Racine 262-634-2391

420 7th St

Racine, WI 53403

<http://www.fsracine.org/>

Various counseling programs for Family, Couples, Men, Women, Children, Veterans and Seniors. Sliding fee scale available.

Harvest Consulting Company, LLC 262-260-8370

2405 Northwestern Ave, Ste LL15

Racine, WI 53404

<http://www.harvestconsult.com/index.html>

Full service mental health and AODA clinic, offers mental health and alcohol and other drug abuse (AODA) counseling for individuals, families and couples of all ages.

Racine County Mini-Resource Directory

Hopes Center

262-898-2940

<http://www.racinedominicans.org/hopes-center/>

Mental health counseling and case management for homeless individuals or those facing eviction, with chronic mental illness. Goal is to help transition out of homelessness.

521 6th St, Racine, WI 53403

Lakeside Family Therapy Services

262-637-9984

4810 Northwestern Ave

Racine, WI 53406

<http://www.lakesidefamilytherapy.com/>

Licensed mental health and AODA clinic, offers mental health and alcohol and other drug abuse (AODA) counseling for individuals, families and couples of all ages.

NAMI – Alliance on Mental Illness of Racine County

262-637-0582

2300 DeKoven Ave

Racine, WI 53403

<http://www.namiracinecounty.org/>

Offers various support groups, education, advocacy, referrals, and other resources to help people with a mental illness, their families, and the community. Serves Burlington area also.

Psychiatric Services of Racine

262-635-5520

8700 Durand Ave #600

Sturtevant, WI 53177

Mental health and counseling services.

Racine County Crisis Services Center

262-638-6741

1717 Taylor Ave

Racine, WI 53403

<http://racinecounty.com/government/human-services/aging-disability-services-division>

Access to Racine County's Mental Health and AODA (Alcohol and Other Drug Abuse) services. Provides information and assistance and access to various other programs including:

(Racine County) Behavioral Health Services

Individual and group therapies, medication management.

S.A.I.L. (Stabilization, Assessment, Information, and Linkage)

SAIL is a 12-bed, short term residential facility that provides 24-hour assistance to residents of Racine County who are experiencing a psychiatric crisis.

Substance Abuse and Mental Health Services

800-789-2647

Administration (SAMHSA) - National Mental Health

866-889-2647 (TDD)

Information Center

<http://mentalhealth.samhsa.gov/>

continued next page

The National Mental Health Information Center was developed for users of mental health services and their families, the general public, policy makers, providers, and the media. See the Mental Health Services Locator under Resources.

Racine County Mini-Resource Directory

Veteran's Crisis Line

<http://www.veteranscrisisline.net/>

Confidential toll-free hotline, online chat, or text for Vets in crisis and their families/friends.

800-273-8255 Press 1

Text to 838255

Wheaton Franciscan (Ascension) Mental Health & Addiction Care

http://www.mywheaton.org/programs/mental_health/index.asp

Offers comprehensive outpatient counseling, located throughout Southeastern Wisconsin. For all services and locations in Racine County call number listed above.

262-687-2222

Women's Resource Center

PO Box 1764

Racine, WI 53401

<http://www.wrcracine.org/>

Professional Counseling services are available to meet the needs of the women in crisis resulting from domestic abuse or sexual assault. Weekly support groups enable women to share experiences, gain support and receive education about domestic abuse.

262-633-3274 office

262-633-3233 24-hr crisis

262-763-8600 Burlington

Website of Interest:

Mental Health America

<http://www.mentalhealthamerica.net/>

Prescription Drug Patient Assistance Programs:

Pharmaceutical companies or pharmacies that make free or low-cost brand name or generic prescription drugs available to patients who are uninsured or underinsured or, for other reasons, cannot afford to pay the market price. Also included are organizations that help qualifying patients complete and file paperwork for submission to drug manufacturers to request such medication or which maintain lists of these types of programs for referral purposes.

Healthcare.gov

www.healthcare.gov

800-318-2596

Med Advocates

6233 Bankers Rd, Suite 16A

Racine, WI 53403

<http://www.medadvocates.net/>

Provides free consultation regarding the cost of your medications, handles ALL applications, renewals, and follow-through with assistance programs, obtains prescriptions directly from your doctor, and orders refills of your medications. When a person does not qualify for free medication, offers a free consultation on how to reduce prescription costs.

262-598-9108

Needy Meds

PO Box 219

Gloucester, MA 01931

A web-based information resource, Needy Meds is a 501(3)(c) non-profit with the mission of helping people who cannot afford medicine or healthcare costs. The information at Needy Meds is available anonymously and free of charge. Access to patient assistance programs and other resources.

<http://www.needy meds.org/>

Racine County Mini-Resource Directory

Partnership for Prescription Assistance

888-477-2669

<https://www.pparx.org/Intro.php>

Partnership for Prescription Assistance is Web site that can help you find government and private prescription drug assistance programs if you are low-income and uninsured.

RX Outreach

888-796-1234

<http://rxoutreach.org/patients/>

Licensed nonprofit mail order pharmacy available to qualifying individuals and families. Patients can quickly check their eligibility online. Patients can be on Medicare, Medicaid or other health insurance and still receive medications from Rx Outreach.

Other Programs:

Check with national and local disease/disability organizations as they often have information on patient assistance programs that help the people they serve.

Mental Health America

800-969-6642

<http://www.mentalhealthamerica.net/> - "Find Help" section of the website.

Prescription Drug Discount Cards:

FamilyWize – Community Service Partnership Inc

800-222-2818

<http://familywize.org/>

Partners with United Way. Can print personalized card on the website.

Racine County

<http://racinecounty.com/government/human-services/division-of-economic-support/additional-health-care-programs>

Offers a free prescription discount card in a joint effort with the National Association of Counties. Save an average of 20% on prescription medications. This is for use with prescriptions not covered by insurance. To look up participating pharmacies visit <http://www.nacorx.org/>, or call 877-321-2652. Cards are available free of charge at county buildings, municipal buildings, and other public buildings like your local library. You can contact the ADRC for further information or for a card to be mailed to you.

My County Cares – another option with drugs, dental, vision and hearing

<http://www.mycountycares.com> or call toll free 877-354-6626

Transportation

General Transportation:

Public providers, or private companies, that transport people who are able to get in and out of vehicles with little or no assistance. Some, like the public bus systems, will accommodate wheelchair users.

Burlington SPARC

262-412-8641

Seniors 60 and over, as well as ambulatory adults with disabilities can use the Shuttle weekdays between 9:30 am and 3:30 pm on set days and routes.

Racine Belle Urban Bus (BUS) - Reduced Transit Fee

262 637-9000

<http://cityofracine.org/Departments/Racine-Transit/Fares/Fares/>

Transports only within the city of Racine; reduced fee passengers (disabled or over age 65) use same buses and same routes as other passengers. For current Routes and Hours of Operation pick up pamphlet at: City Hall, City Clerk's office, Rm. 102 or Dept. of Transportation, Rm. 304 located at: 730 Washington Ave.

All Belle Urban System and DART vehicles are accessible and equipped with either a lift (paratransit) or a ramp (fixed route) with seating capacity for up to two (2) mobility devices. Lifts and ramps may also be used by customers with limited mobility at their request. Belle Urban System fixed route buses also feature a chime and light up sign when a bus stop request has been made to accommodate visually and hearing impaired customers. These buses also feature reserved seating near the entrance door and must be vacated at the request of a disabled customer or customer requiring the use of these seats. Belle Urban System buses also "kneel" making it easier for customers when boarding or alighting the bus.

MyRide – Car Rides for Seniors

262-417-7544

<http://www.volunteerracine.org/myride/>

6216 Washington Ave, Ste D
Racine, WI 53406

Monday – Friday between 9 and 5 pm. Arrange 1 week in advance. Donation requested but not required. Must be age 55 or older.

Tietel's Transport

262-206-7043

This van service conducts rides for medical or non-medical appointments for Burlington and Waterford area residents. Set fee rides available to Waterford, Racine, Mitchell Airport, Madison, and O'Hare Airport. Person must be ambulatory. Will go within 100-mile radius of Burlington for base plus per mile charge. Call for prices.

Local Burlington trips approximately \$5 one way. Best to call well in advance for longer distances. Available 24/7 and is Safe Ride provider for Racine Kenosha, and Walworth Counties.

Racine County Mini-Resource Directory

Medical Transportation:

Many transportation providers offer specialized transportation for individuals that need a wheelchair or other assistive device, such as a scooter or walker. Programs that provide non-emergency transportation for individuals, who require routine medical services and who, because of financial problems or their physical condition, are unable to use other available means of transportation.

Note: Due to changing energy costs, check with providers for current charges.

Medicaid:

(MTM) Medical Transportation Management, Inc

866-907-1493

<http://www.mtm-inc.net/wisconsin-website/wisconsin-home/wisconsin-members/>

Where is my ride-line **866-907-1494**

Non-emergency transportation coordination for people with Medicaid (includes certain BadgerCare and T-19 members)

Private Pay Options:

#1 Transportation

262-632-2000

Wheelchair and ambulatory transportation available 7 days week 7 am to 7 pm with flexibility. Weekends and holidays are an extra charge. Racine and surrounding counties. Call for private pay rates.

Caribe Transportation

262-412-5937 or

262-744-5954

Personal van transport – Private pay only

Insured and bonded. Can provide wheelchair transport. Racine and surrounding counties. Available- 6 am to 11 pm, 7 days per week.

First Transit

262-886-5321

Wheelchairs and other people with special needs. Will transport within City and County of Racine. Van transport also goes to other counties. Private pay rate – call for pricing. Requires notice for appointments.

Helping Hands Transportation

262-636-0039

Weekdays 5 am to 8 pm, varied weekend times. Can transport wheelchair with a week's notice. Call for rates.

Medix

262-539-2680

Van wheelchair transport. Will transport within City and County of Racine. Van transport also goes to Milwaukee, Kenosha, and Walworth Co. medical appointments. No Medicaid or insurance for ambulatory/wheelchair transports. Private pay rate – call for pricing. Requires 1 1/2 week notice for medical appointments.

Out and About

262-716-4859

Private pay, west end of county. Available 24/7. Call for rates.

Safe Transportation

262-671-1758

Wheelchair, scooter, and ambulatory transportation available 7 days/week 7 am to 7 pm with flexibility. Weekends and holidays are an extra charge. Racine and surrounding counties. Call for private pay rates.

Racine County Mini-Resource Directory

Paratransit Program/Specialized Transportation:

A number of persons with disabilities rely on this system to get to work or to the grocery store. For seniors, the system also provides rides to adult day care, senior nutrition sites, or dialysis appointments. These buses may take people who are in wheelchairs or who are able to walk but who cannot take the other types of transportation, either because they are not going to a medical appointment or are not covered by Title XIX.

D.A.R.T. (Dial-A-Ride)

**262- 619-2438
or 262-637-9000**

<http://cityofracine.org/Departments/Racine-Transit/Paratransit/Paratransit/>

The DART transportation is provided by Racine Bell Urban Bus system. Accessible transportation from door to door for medical appointments and personal needs within City of Racine for eligible disabled living within 2 miles of a city bus route and unable to utilize regular bus service. *If you are outside of this area, see First Transit. If you are unsure, call DART. You must apply to be eligible for this service and a physician certified disability form is required. Monday - Friday, 8:00am - 4:00pm. At least 24 hours' notice is required. Cost: \$4 each way; must have exact amount in cash, and pay at time of ride; will not bill Title 19. Visit the City of Racine Transit website at www.racinetransit.com for more information.

Specialized Transportation Program:

Ktown Transportation

**262- 764-0377 or
866-430-6377**

<http://ktowntransportation.com/>

Accessible transportation door to door for medical appointments and personal needs. Transports qualified residents of Racine County to locations in the city and county of Racine that are not accessible through the Bell Urban Bus system. Monday - Friday 6:00am - 6:00pm. 48-hour notice required for all rides. Cost: \$3 each way by cash or personal check; exact amount required; will not bill Title 19. Will transport to Milwaukee and Kenosha on designated days for medical appointments only- call for more information. Be sure to ask for the "Racine County Specialized Transportation Program."

Taxi Services:

Organizations that provide door-to-door automobile transportation for people who are willing to pay an established fare that is usually recorded by a meter. Riders must be able to get into and out of cab independently.

A-1 Safe Cab

262-977-8828

<http://www.a1safecab.net/>

1555 Ostergaard Ave

Racine, WI 53406

24-hour taxi service, flat rate and time calls available with 24 hrs notice.

Racine Taxi

262-619-1144

<http://www.racinetaxi.net/>

1509 Rapids Dr

Racine, WI 53404

24-hour taxi service available

Racine County Mini-Resource Directory

Ambulance:

Programs that provide ground vehicles which rapidly transport acutely ill or injured individuals to health care facilities for treatment or from one health care facility to another for specialized care. Ambulances are equipped and staffed to provide medical care during transit.

LJH Ambulance

262-658-4422

Stretcher only for Medical and emergency. Will also do relocation transport such as hospital to skilled nursing facility, etc. Will accept any type of insurance that will cover.

Erickson Ambulance

262-632-5412

Serving the greater Racine/Kenosha area: BLS (Basic Life Support) Response and Transport. Long Distance Ground Transports if the destination is up to 300 miles. Nursing Homes/Hospital Transports consist of coming to/from nursing homes or hospitals around the community. Special Event EMS Coverage - provide services at company picnics or community events upon request.

Lakeview Critical Care EMS

262-957-6930

Serves central and southern Wisconsin. Basic life support to critical care, short distance inter-facility and long distance ground transport.

Medix

262-637-1331

See also Medical Transportation. Will transport within City and County of Racine. Ambulance Base \$396 for basic transport + \$11 each additional mile. If going to ER, no medical necessity certification needed.

Paratech Ambulance

262-638-8888

Offers full capacity EMS transportation with staffed ambulances that include EMTs, Paramedics and Registered Nurses. Paratech is able to manage all patient care needs based on the patient's medical needs.

Other:

Disabled Parking Identification Card

608-266-3041 Info only

<http://wisconsin.gov/Pages/dmv/vehicles/dsbld-prkg/default.aspx>

Apply on line or through the mail at no cost, or at local DMV for Counter Fee.

Racine County Mini-Resource Directory

Travel

Providers the will take riders to other communities, or to airport locations.

Amtrak

800-872-7245

<http://www.amtrak.com>

AMTRAK train service between Milwaukee and Chicago is available in Sturtevant at the AMTRAK station on County H, (Wisconsin St). Train service can be accessed by using BUS route 27 on weekdays and route 7 on Saturdays. Tickets are purchased on the train from the conductor or from a local travel agent. For schedule and fare information, call AMTRAK at their national information number.

Coach USA Airport Express

877-324-7767

<http://www.coachusa.com/>

Coach USA Airport Express service is available to O'Hare International Airport and Milwaukee from the Petro Station/Iron Skillet on I-94 and Hwy. 20. There are fourteen runs to O'Hare and Midway airports 365 days a year. Limited weekday connections are available using Belle Urban System route 20 leaving the Racine Transit Center located on the 1400 block of State Street at 6:20 a.m. and 7:10 a.m. and 4:10 p.m. and 5:10 p.m. Coach USA Airport Express tickets can be purchased from the bus driver or a local travel agent.

Metra

312-322-6777

<http://www.metrarail.com/>

Commuter train service is available in Kenosha to downtown Chicago, intermediate points and the entire METRA rail system around Chicago. In addition, METRA trains connect with the Chicago Transit Authority (CTA) buses and elevated trains in the city and 38 nearby suburbs. No direct Belle Urban System service is available to the METRA station in Kenosha at 5262 13th Ave, but Wisconsin Coach Lines does make a stop at the station. Tickets are purchased on board the trains from the conductor, or in Chicago at the METRA station. Service (Union Pacific North) is available to and from Kenosha with nine weekday trips, five trips from and seven trips to Kenosha on Saturday and three round trips on Sundays.

Greyhound

800-231-2222

<http://www.greyhound.com/home/>

414-272-2156

US and International Destinations. Discounts available for seniors, military, veterans, students and children.

Wisconsin Coach Lines

262-542-8861

<http://www.coachusa.com/wisconsincoach/>

877-324-7767

WCL provides intercity bus service between Kenosha, Racine and Milwaukee every day. On weekdays, there are eight trips in each direction, and on Saturdays, Sundays and certain holidays there are four trips in each direction. In Racine, the main connection point with Wisconsin Coach Lines is at the Racine Transit Center which is located on the 1400 block of State Street, although WCL buses can be flagged down at any point along their route, at posted City bus stops and at safe and practical rural locations.

Tickets can be purchased on the WCL buses. For route, timetable and fare information, call Wisconsin Coach Lines information at **262-542-8861**.

Racine County Mini-Resource Directory

Other Benefits Assistance

Programs that provide assistance for people who are having difficulty understanding benefits to which they are entitled by law. The programs may help people understand the eligibility criteria for benefits, the benefits provided by the program, the payment process and the rights of beneficiaries, and provide consultation and advice.

Aging & Disability Resource Center of Racine Co (ADRC) **262-833-8777**

14200 Washington Ave
Sturtevant, WI 53177

<http://www.adrc.racinecounty.com>

866-219-1043

WI Relay 711

Benefit Specialist Programs

Assists seniors and disabled adults who have been denied such benefits as Medicare, Medicaid, FoodShare, SSI and Social Security. Provides advocacy and counseling on a selected basis for other non-legal issues. Call the ADRC for a referral to the program.

Social Security Administration

4020 Durand Ave

Racine, WI 53405 <http://ssa.gov>

Social Security Information for the Hearing Impaired
Recorded answers are available to those with tele-type
equipment 7:00 am to 7:00 pm – business days

Provides information about Social Security, Medicare, and Supplemental Income benefits

866-270-8629

800-772-1213

800-325-0778

262-554-4097 local TTY

Utility Assistance:

Community Action Program (Racine/Kenosha)

Weatherization Program

2113 N Wisconsin St

Racine, WI 53402

<http://www.rkcaa.org/RKCAA.htm>

Weatherization program and many general community services. Must first apply and be approved for energy assistance – see below.

262-637-8377

Energy Services Inc

WHEAP – Energy Assistance Program

1717 Taylor Ave

Racine, WI 53403

<http://www.esiwi.com/>

Administers the Wisconsin Home Energy Assistance Program (WHEAP) which provides assistance for heating costs, electric costs, and energy crisis situations.

262-633-6000

Continued...

Racine County Mini-Resource Directory

Lifeline & Link-up

888-816-3831

<https://psc.wi.gov/Pages/Programs/LifeLineLinkup.aspx>

Lifeline and Link-Up are two Wisconsin Universal Service Fund programs that make essential telecommunications more affordable for low-income households. All telephone companies that provide local residential service in Wisconsin are required to offer these two programs to their residential customers.

- Lifeline reduces monthly telephone charges, or provides cell phones
- Link-Up waives telephone connection charges for income eligible households.

Customers must apply for Lifeline or Link-Up through their local telephone provider. Programs apply to both **land lines** and **cell phones**.

You can receive Lifeline discounts on only one telephone number – either wireless or wire-line but not both – per household.

Brochures, an order form, and a listing of local service providers and their telephone numbers are provided at the website (PSC) link listed above, and if you choose, there are many Wireless providers that serve Wisconsin, go to the Public Service Commission website link for the listing, or call the number above.

Employment Resources

Programs that provide employment opportunities for people who are searching for jobs; assist people who are able and willing to work by helping them prepare for, find, secure and retain suitable employment; provide work site evaluation and/or modification support; and/or seek to develop employment opportunities in various fields for people who need a position.

Division of Vocational Rehabilitation

<https://dwd.wisconsin.gov/dvr/>

The Division of Vocational Rehabilitation (DVR) assists individuals with disabilities to obtain, retain or advance in employment. If you have a disability and are motivated to work, the resources available through DVR may help you achieve your employment goals. To apply for DVR services, you can request an application on-line, or pick up an application at WDC Reception areas. Once DVR receives your completed application, you will be invited to attend a meeting designed to provide you with all the information you need to know to move forward with the vocational rehabilitation process.

Division of Vocational Rehabilitation Racine County

1516 S Green Bay Rd, Ste 100
Racine, WI 53406

262-638-7200

800-228-2681
262-638-7224 TTY

Racine County Workforce Solutions

262-638-6312

One-stop center for all your employment needs. There are many specialty services offered including a veteran's specialist.

1717 Taylor Ave
Racine, WI 53403

<http://racinecounty.com/government/workforce-solutions>

209 N Main St
Burlington, WI 53105

262-767-2922

INDEX

Mini-Resource Directory

Business/Agency/Service Name (Bold Items are Category Headings)	Page		
A			
#1 Transportation	13	Healthcare.gov	4,10
A-1 Safety Cab	14	Health Care Network	4
Abundant Life	5	Helping Hands Transport	13
Adult Protective Services	2	Hopes Center	9
Aging and Disability Resource		Hospitality Center @ St Luke's	
Center of Racine County	2,17	Episcopal Church	8
AIDS Hotline	2	Kenosha Community Health	
Al-Anon of Southeastern WI	6	Center	4
Alcoholics Anonymous	6	Ktown Transportation	14
All Nation Pentecostal	3	L	
Amtrak	16	Lakeside Family Therapy Services	6,9
Aurora Behavioral Health	6,8	Lifeline and Link-up Programs	18
Aurora- Helping Hands Patient		LJH Ambulance	15
Assistance Program	4	Love Inc	3
B-C		M-N	
Benefit Assistance (Other)	17	Med Advocates	10
Benefit Specialist Program	17	Medical Expense Assistance	4
Buchanan House	5	Medix	13,15
Burlington SPARC shuttle	12	Mental Health Care and	
Caribe Transportation	13	Counseling	8-10
Catholic Charities	8	Mental Health America	5
Central Racine Co Health Dept	3	Metra	16
Coach USA Airport Express	16	MTM	13
Community Action	17	My County Cares	11
Community Resources 211	2	NAMI	9
D-E		Needy Meds	11
DART	14	O-P	
Disabled Parking ID Card	15	Out and About Transportation	13
Division of Vocational		Oxford House – Joe Prott	5
Rehabilitation (DVR)	18	Paratech Ambulance	15
Domestic Violence Hotline	2	Parent Hotline	2
Emergency Shelter	5	Partnership for Prescription	
Employment Resources	18	Assistance	11
Energy Services Inc	17	Poison Control	2
Erickson Ambulance	15	Prescription Drug Patient	
F-G		Assistance Programs	11
Family Services of Racine	8	Psychiatric Services of Racine	9
Family Wize	11	Q-R	
First Transit	13	Quality Addiction Management	7
FOCUS on Community	6	Racine Belle Urban Bus (BUS)	12
Food-Racine Meal Sites	3	Racine County Behavioral Health	
Friendship Clubhouse	8	Clinic	9
Genesis Behavioral Health	6	Racine County Crisis Services	
Greyhound	16	Center	2,7,9
H-K		Racine County Workforce	
HALO (Homeless Assistance		Development Center	18
Leadership Org)	5	Racine Health Department	3
Harvest Consulting Company, LLC	6,9	Racine Taxi	14
Health- General Medical Care	3-5	Racine/Kenosha Community	
		Action	17

INDEX
Mini-Resource Directory

Business/Agency/Service Name
(Bold Items are Category Headings) Page

S

Safe Transportation	13
S.A.I.L.	9
Salvation Army	3
Senior Cab	14
Sexual Assault Line	2
Skill Bank	12
Social Security Administration	17
SPARC Shuttle	12

To provide updates:
Contact the Aging and Disability
Resource Center of Racine County
262-833-8777

Vol 8 May 2017

**Substance Abuse Counseling
and Treatment 6-8**

Substance Abuse and Mental Health Service Admin (SAMHSA) Information Center	10
Suicide Crisis Line	2
Swift Care	4

T-V

Teen Challenge	7
Tietel's Transport	12
Transitional Living Center Burlington	5
Transportation	12-15
Travel	16
Veteran's Hotline	2,10
Veteran's Outreach Wisconsin	5
Vet's Place	5

W-Z

WFHC Community Care Program	4
Wheaton Franciscan Mental Health & Addiction Care	7,10
Who to Call in Racine Co	2
Wisconsin Coach Lines	16
Wisconsin Tobacco Quit Line	7
Women's Resource Center	2,10
Youth Crisis Hotline	2