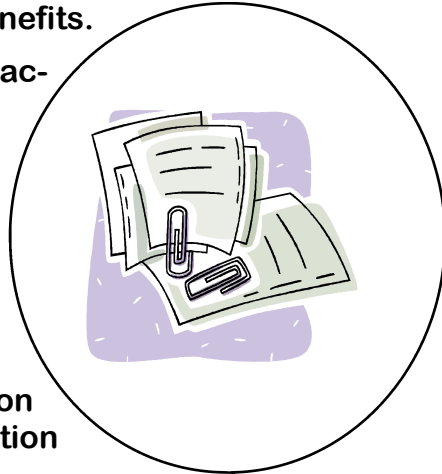


# What Can Benefit

- Provide accurate and current information on your benefits.
- Suggest alternative actions that you can take to secure benefits or appeal denials of benefits.
- Advocate on your behalf with other parties.
- Explain what legal action or other possible solution is required.
- Refer you to an appropriate attorney when necessary.



*“The Red Tape Cutters”*

## Elderly Benefit Specialists

### What Does the Elderly Benefit Specialist Service Cost?

The program is supported with funds from the State of Wisconsin and the federal Older Americans Act. There is no charge for the service, but persons assisted by the program are encouraged to make a donation towards the cost. All donated funds will be used to expand the program. Services will not be refused or limited in any way if a contribution is not made.



Phone: 262-833-8777  
Toll Free: 866-219-1043  
Email: [adrc@racinecounty.com](mailto:adrc@racinecounty.com)  
[www.adrc.racinecounty.com](http://www.adrc.racinecounty.com)



**262-833-8777**  
**TTY: 262-638-6756**

# What is an Elderly Benefit Specialist?

An elderly benefit specialist is a person trained to help older persons who are having a problem with their private or government benefits.

County and tribal benefit specialists are often called *red tape cutters* because they are experts at helping older persons with the extensive and complicated paperwork that is often required in benefit programs. They help older persons

figure out what benefits they are entitled to and tell them what they must do to receive them.



Elderly benefit specialists receive ongoing training and are monitored by attorneys knowledgeable

in elder law. The attorneys are also available to assist older persons in need of legal representation on benefit matters.

## Who Should Seek Help From An Elderly Benefit Specialist?

Older persons who just want to know more about any private or public benefit.

Older persons who need help in organizing the paperwork to apply for benefits.

Older persons who have been denied a benefit that they think they are entitled to receive.

## Benefit Specialists can help you with a variety of programs and issues, including:

- Medicare; Medicare Part D
- Medicare Supplemental Insurance
- Supplemental Security Income (SSI);
- Social Security
- Medical Assistance
- Consumer problems
- Age discrimination in employment
- Homestead Tax Credit
- Housing problems
- Supportive Home Services
- Food Stamps
- Veteran's Administration benefits
- General Relief
- Other legal and benefit problems



Phone: 262-833-8777

Toll Free: 866-219-1043

Email: [adrc@racinecounty.com](mailto:adrc@racinecounty.com)

[www.adrc.racinecounty.com](http://www.adrc.racinecounty.com)

## Other Southeastern Wisconsin Benefit Specialists:

Kenosha  
262-605-6646

Milwaukee  
414-278-1222

Walworth  
262-728-4745

Waukesha  
262-548-7848